



Nacci Warranties document

Warrants to:

(Name of Person or Entity where product is installed):

That all Nacci Feature batten wall and ceiling system components conform to the standards set out in this document and are subject also to the terms and conditions below.

Print Name of Contractor or Owner:

Project Name:

Sales Order:

Property / site address:

Date of completion:

Description of product on job site:

Signature of contractor or owner: Date: / /

Approved on behalf of Nacci

Name:

Signature: Date: / /

Please send the completed form to **office@nacci.co.nz**

Phone 021-281-6924 **Email** office@nacci.co.nz

For further product information and downloads **Visit** nacci.co.nz

Nacci clip in batten systems

021 281 6924 | 56 Forge Road, Silverdale 0932 | www.nacci.co.nz

Nacci Clip-In Battens make great looking ceilings, walls and screens easy. Available in powder coated aluminium including wood grain finish and most commercially available timber species.

Nacci Timber Systems offers the following warranties for its products on a project-specific basis. The duration and conditions of these warranties are categorized into four (4) groups, and your project may fall under one or more of these categories.

- Nacci aluminium Powder coating finishes – up to 10 – 25 years warranty depending on powder coat grade
- Nacci aluminium timber Sublimation finish – 25 year warranty on the underlying powder coating, 10 year warranty on the top grain pattern
- Nacci internal timber products – 7 years
- Nacci external timber products – 5 years

What We Will Do. If, within the Limited Warranty Period, the Product is found to have defects in material or workmanship, Nacci Timber Systems will, at its sole discretion, replace the defective portion of the Product. Replacement under this limited warranty serves as the sole remedy for the Covered Person regarding any defect in materials or workmanship. NACCI TIMBER SYSTEMS WILL NOT REIMBURSE OR COVER ANY LABOUR COSTS RELATED TO THE REMOVAL OF THE ALLEGEDLY DEFECTIVE PRODUCT, ITS REPLACEMENT, OR ASSOCIATED ACCESSORY MATERIALS.

Subject to the following terms and conditions:

This warranty shall take effect:

- From the date of practical completion of the project, and will remain valid
- Only if the purchaser strictly complies with the payment terms and all other conditions set out or implied in Nacci Timber Systems' standard terms and conditions of trade
- And is contingent on written approval from Nacci Timber Systems.

This warranty shall be void and of no effect if:

- The warranty will be void if the installation of the Nacci Timber Systems product does not comply with Nacci Timber Systems' standard installation process, Care guide and installed by an 'approved' installer.
- Maintenance records, as specified in the Customer Care Guide, are not kept.

Nacci clip in batten systems

- Nacci Timber Systems will not be held liable for a breach of this warranty unless the claim is submitted within 7 days of the claimant becoming aware of a suspected or potential defect in the Product.
- The Nacci warranty period does not cover coatings, or any manufacturing processes not controlled by Nacci.
- The purchaser orders incorrect sizes or uses the product outside of the specified tolerances.
- Any abrasive materials or other substances are applied to the surface of the battens without prior written approval from Nacci Timber Systems.

This warranty does not cover:

- Failures or deterioration due to physical damage, general wear and tear, or building work.
- Natural timber defects, warping / movement or colour variation.
- Damage caused by acts of God, civil unrest, vandalism, war, or any other event outside of Nacci Timber Systems' reasonable control.
- Improper transportation, handling, or incorrect installation of the product.
- Damage resulting from physical or chemical abuse, exposure to extreme heat, or breakage unrelated to a manufacturing defect.
- Exposure to excessive heat that alters the product's integrity.
- Abnormal environmental conditions, including but not limited to chemical fumes, vibrations, freezing temperatures, building leaks or condensation, high humidity, or buildup of dirt or dust.
- Products that have been relocated from their original installation site.
- Nacci will not be liable for any claims made after the installation of the Product that relate to surface appearance and product specification or from defects in materials or workmanship.

Conditions prior to installation:

The product must be stored in a clean, dry, temperature-controlled environment within the specified upper and lower limits stated in this document. The product must not be exposed to any of the abnormal conditions described above. Maintenance must be conducted regularly to prevent the buildup of dirt or dust that could foster microbial growth on the battens.

Installation of Nacci Timber Systems' batten products must occur in ambient temperatures between (3°C) and (49°C). All wet construction processes (e.g., plastering, concrete work) must be completed and fully dried prior to installation. These temperature requirements must be maintained throughout the duration of the warranty. The installation area must be enclosed, with HVAC systems fully operational and continuously running.

Nacci clip in batten systems

ADDITIONAL LIMITATIONS OF WARRANTY

The Product may exhibit natural variations in finish as part of the manufacturing process and natural timber defects and grading. It is the responsibility of the purchaser or their installer/builder to inspect the product prior to installation, verifying its colour, finish, size, and identifying any normal defects or manufacturing faults. They must also ensure that the Product meets surface appearance, aesthetic, and specification requirements.

Subject to the terms of this warranty, Nacci Timber Systems will not be liable for claims made after the Product has been installed that pertain to surface appearance or product specifications. This includes, but is not limited to, issues such as scrapes, dents, deformation, warping, or any coating applied to the Product's surface after sale unless applied by Nacci Timber Systems. Any coating applied post-sale is done at the original purchaser's or installer/builder's risk, and Nacci Timber Systems accepts no liability for resulting colour variations.

Subject to your rights under the New Zealand Consumer Law, this extended warranty does not cover uncoated Products installed outdoors or changes in aesthetic appearance (including colour changes) for Products installed indoors that are fully or partially exposed to sunlight or other elements. Any Product found to have a defect or manufacturing fault must be replaced prior to installation.

Warranty Claims

Any claim made under this warranty must be accompanied by valid proof of purchase. If liability is confirmed, Nacci Timber Systems will, at its discretion, repair or replace the affected portion of the batten system. However, if the purchaser has not complied with the terms of this warranty, the purchaser will be responsible for reimbursing Nacci Timber Systems for all costs incurred in investigating any complaint or alleged product failure.

Nacci Timber Systems makes no guarantee that any repair or replacement materials will precisely match the colour or finish of previously supplied products.

To the extent permitted by law, this warranty replaces all other warranties, guarantees, or conditions related to the supplied batten system—whether express, implied, statutory, or otherwise—offered by manufacturers, agents, or employees. Accordingly, Nacci Timber Systems will not be liable for:

- Any increased costs or expenses.
- Any loss of profit, revenue, business, contracts, or anticipated savings.
- Any losses or claims arising from third-party actions.
- Any special, indirect, or consequential loss or damage of any kind resulting from non-compliance.

Nacci clip in batten systems